

The Ponderosa Telephone Co. 542332

Form 481, Section 500 Service Quality Standards & Consumer Protection Rules Compliance  
Sub-Section 510 Narrative (Voice)

Service Quality Standards

The Ponderosa Telephone Co. ("Ponderosa") is committed to providing the highest quality service to its subscribers and makes every reasonable effort to comply with applicable service quality standards in accordance with the California Public Utilities Commission, General Order 133-C. Ponderosa provides reports and raw data to the California PUC on a quarterly basis as required by G.O. 133-C and has not had to file any corrective action reports.

Consumer Protection

Ponderosa complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission's ("FTC") Red Flag Rules 16 C.F.R. §681 to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. All company employees are required to sign and acknowledge that they have completed CPNI and Red Flag training and understand obligations to adherence of applicable rules. Ponderosa has not experienced any CPNI breaches in the year ending 2014.

Ponderosa also outlines its rates, terms, and conditions under which Ponderosa offers service in its Local Exchange Tariff. The tariff explains customer rights and obligations, customer service, dispute resolution, deposits, billing and payment options, disconnection of service as well as cancellation of service options. Ponderosa keeps its tariffs available for public inspection at its business offices.

Form 481, Section 500 Service Quality Standards & Consumer Protection Rules Compliance  
Sub-Section 510 Narrative (Broadband)

Service Quality Standards

The Ponderosa Telephone Co. ("Ponderosa"), is committed to providing the highest quality service to its subscribers and makes every reasonable effort to comply with applicable service quality standards in accordance with State and Federal Rules.

Consumer Protection

Pursuant to 47 C.F.R. § 54.313(a)(5) and or 47 C.F.R. § 54.422(b)(3) Ponderosa is in compliance with applicable FCC Service Quality Standards and Consumer Protection Rules.

Ponderosa also outlines its rates, terms, and conditions under which Ponderosa offers Broadband service in NECA Tariff #5 to Internet Service Providers ("ISP"). The Tariff explains customer rights and obligations, customer service, dispute resolution, deposits, billing and payment options, disconnection of service as well as cancellation of service options. Public inspection of NECA Tariff #5 can be found on NECA's website. Retail DSL rates, terms, and conditions for retail services are provided by the ISP.

The Ponderosa Telephone Co. 542332

Form 481, Section 600 Functionality in Emergency Situations  
Sub-Section 610 Narrative (Voice)

**Back-up Power**

The Ponderosa Telephone Co. has the following back-up power capabilities:

- a. Switches – stand alone and/or host
  - i. "Friant" Central Office: 125 KW Diesel Generator, 250 gallon capacity, 3 hours, 8 hour back-up battery
  - ii. "Cima" Central Office: 45KW Propane Generator, 500 gallon capacity
- b. Subscriber carrier (DLC, AFC, OPM, etc.)

|    | EXCH | LOCATION          | SITE        | GEN KW | FUEL / Type | FUEL CAPACITY | Estima<br>ted<br>Run<br>Time<br>(Hrs) | Estima<br>ted<br>Battery<br>Reserv<br>e (Hrs) |
|----|------|-------------------|-------------|--------|-------------|---------------|---------------------------------------|---|
| 1  | ABRY | AUBERRY CO        | ABRY        | 85     | Diesel      | 250           | 87                                    | 8   |
| 2  | FRNT | FRIANT CO         | FRNTCAXFDS0 | 125    | Diesel      | 250           | 42                                    | 8   |
| 3  | ONLS | O'NEALS CO        | ONLS        | 150    | Diesel      | 250           | 42                                    | 8   |
| 4  | SVLK | SHAVER LAKE CO    | SVLK        | 155    | Diesel      | 500           | 84                                    | 8   |
| 5  | ABRY | BURROUGH VALLEY   | BRVL        | 20     | Propane     | 500           | 250                                   | 8   |
| 6  | ABRY | MEADOW LAKES      | MDLK        | 1.2    | H Fuel Cell | 6 CYL         | 72                                    | 8   |
| 7  | ABRY | PRATHER           | PRAT        | 11     | Propane     | 50            | 34                                    | 8   |
| 8  | ABRY | SIERRA HIGH       | SRHS        | 11     | Propane     | 50            | 34                                    | 8   |
| 9  | ABRY | SIERRA ELEMENTARY | SRLM        | 11     | Propane     | 50            | 34                                    | 8   |
| 10 | BGCK | BIG CREEK CO      | BGCK        | 29     | Propane     | 250           | 125                                   | 8   |
| 11 | BGCK | DOWVILLE          | DWWL        | 1.2    | H Fuel Cell | 6 CYL         | 72                                    | 8   |
| 12 | BGCK | HUCKLEBERRY       | HCKB        | 1.2    | H Fuel Cell | 6 CYL         | 72                                    | 8   |
| 13 | CIMA | CIMA CO           | CIMACAXFDS0 | 45     | Propane     | 500           | 167                                   | 8   |
| 14 | FRNT | TABLE MOUNTAIN    | TMTN        | 8.5    | Propane     | 50            | 50                                    | 8   |
| 15 | NFRK | CASCADE           | CSDL        | 11     | Propane     | 50            | 34                                    | 8   |
| 16 | NFRK | GOAT MTN          | GMTN        | 130    | Propane     | 1000          | 250                                   | 8   |
| 17 | NFRK | NORTH FORK CO     | NFRK        | 45     | Propane     | 250           | 84                                    | 8   |
| 18 | ONLS | MERCER MT         | MRMT        | 45     | Propane     | 250           | 84                                    | 8   |
| 19 | SVLK | BRETZ MOUNTAIN    | BRMT        | 25     | Propane     | Metered       | N/A                                   | 8   |
| 20 | SVLK | EXCHEQUER         | EXCK        | 25     | Propane     | 500           | 250                                   | 8   |
| 21 | SVLK | MUSICK MTN        | MUSK        | 60     | Propane     | 2000          | 500                                   | 8   |
| 22 | SVLK | WILDFLOWER #1     | WDFC        | 11     | Propane     | Metered       | N/A                                   | 8   |
| 23 | ABRY | ALDER SPRINGS     | ALSP        | 1.2    | H Fuel Cell | 6 CYL         | 72                                    | 8   |
| 24 | ABRY | BEAL FIRE ROAD    | BLFR        | 1.2    | H Fuel Cell | 6 CYL         | 72                                    | 8   |

|    | EXCH | LOCATION               | SITE | GEN KW                | FUEL / Type        | FUEL CAPACITY | Estimated Run Time (Hrs) | Estimated Battery Reserve (Hrs) |
|----|------|------------------------|------|-----------------------|--------------------|---------------|--------------------------|---------------------------------|
| 25 | ABRY | ACORN                  | ACRN | LINE PWR FROM BLFR    | H Fuel Cell @ BLFR | 6CYL          | 72                       | 8                               |
| 26 | ABRY | COUNTRY OAK LANE       | CNTK | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 27 | ABRY | HIDDEN HOLLOW          | HHLW | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 28 | ABRY | JOSE BASIN             | JSBS | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 29 | ABRY | LOCKWOOD LANE          | LKWD | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 30 | ABRY | LOWER BEAL             | LBFR | LINE PWR FROM BLFR    | H Fuel Cell @ BLFR | 6 CYL         | 72                       | 8                               |
| 31 | ABRY | LYNX LANE              | LYNX | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 32 | ABRY | MEDFORD                | MFRD | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 33 | ABRY | MORGAN CANYON          | MGCN | 1.2                   | H Fuel Cell        | 12 CYL        | 72                       | 8                               |
| 34 | ABRY | POWERHOUSE # 3         | PWHS | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 35 | ABRY | SYCAMORE               | SCMR | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 36 | ABRY | SEMINOLE               | SMNL | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 37 | ABRY | SMALLEY                | SMLL | RPG                   | Portable Gen       |               |                          |                                 |
| 38 | ABRY | SPEARHEAD              | SPHD | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 39 | ABRY | TRIMMER                | TRMR | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 40 | ABRY | WISH-I-AH              | WSHH | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 41 | ABRY | WATTS VALLEY           | WTVL | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 42 | BGCK | SIERRA SUMMIT          | SSMT | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 43 | BGCK | TAMARACK ESTATES       | TMRK | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 44 | FRNT | HIDDEN LAKES           | HDLK | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 45 | FRNT | LONESTAR               | LNST | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 46 | FRNT | LOST LAKE              | LTLK | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 47 | FRNT | SKY HARBOUR            | SKHB | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 48 | FRNT | TWENTY-TWO MILE HSE    | TTMH | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 49 | NFRK | CORRINE LAKE           | CRLK | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 50 | NFRK | DOUGLAS STATION        | DSTN | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 51 | NFRK | INDIAN CREEK           | INCK | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 52 | NFRK | KELLER                 | KLLR | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 53 | NFRK | KERCKOFF               | KRCK | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 54 | NFRK | MARINA VIEW            | MNVW | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 55 | NFRK | NORTH FORK TECH CENTER | NFTC | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 56 | NFRK | REDINGER LAKE          | RDLK | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 57 | NFRK | TEAFORD                | TFRD | RPG                   | Portable Gen       | 5             | 10                       | 8                               |
| 58 | NFRK | TU-NOBI WAY            | TNBW | LINE PWR FROM NFRK    | 45KW               | 250           | 84                       | 8                               |
| 59 | NFRK | RAINBOW                | RNBW | LINE PWR FROM NFRK CO | 45KW               | 250           | 84                       | 8                               |



|    |      |   |      |                          |              |        |     |     |
|----|------|---|------|--------------------------|--------------|--------|-----|-----|
| 60 | NFRK | THUNDER WAY                             | THND | RPG                      | Portable Gen | 5      | 10  | 8   |
| 61 | ONLS | BLACKHAWK                               | BLKH | RPG                      | Portable Gen | 5      | 10  | 8   |
| 62 | ONLS | BUTTERFIELD                             | BTFD | RPG                      | Portable Gen | 5      | 10  | 8   |
| 63 | ONLS | FINE GOLD TRUST                         | FNGT | LINE PWR<br>FROM<br>RRCH | RPG          | 5      | 10  | 8   |
| 64 | ONLS | GRAHAM                                  | GRHM | RPG                      | Portable Gen | 5      | 10  | 8   |
| 65 | ONLS | RED TAIL                                | RDTL | RPG                      | Portable Gen | 5      | 10  | 8   |
| 66 | ONLS | RYAN RANCH                              | RRCH | RPG                      | Portable Gen | 5      | 10  | 8   |
| 67 | ONLS | SIERRA OAKS<br>SPRING VALLEY<br>SCHOOL  | SRKS | LINE PWR<br>FROM RDTL    | RPG          | 5      | 10  | 8   |
| 68 | ONLS | VORTAC-FAA                              | VRTC | RPG                      | Portable Gen | 5      | 10  | 8   |
| 69 | ONLS | WOODLAND LANE                           | WDLN | RPG                      | Portable Gen | 5      | 10  | 8   |
| 70 | SVLK | BIG SANDY                               | BGSD | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 71 | ABRY | BALD MOUNTAIN                           | BLMT | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 72 | ABRY | BLACK MOUNTAIN<br>BURROUGH VALLEY<br>N. | BLKM | LINE PWR<br>FROM<br>SRHS | 11KW         | 50     | 72  | 8   |
| 73 | ABRY | CALKINS ROAD                            | CLKN | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 74 | ABRY | CANAL ROAD                              | CNRD | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 75 | ABRY | MARSHALL STATION                        | MSTN | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 76 | ABRY | OLD RANCH PARK                          | OLDR | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 77 | ABRY | ROCKHILL                                | RKHL | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 78 | ABRY | SILVER OAK<br>SPREADING OAK<br>NORTH    | SLVR | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 79 | ABRY | TOLLHOUSE                               | TLHS | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 80 | ABRY | TERESA SPRINGS                          | TRSP | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 81 | ABRY | WEIMILLER ROAD                          | WMLR | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 82 | BGCK | LAKESHORE                               | LASH | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 83 | BGCK | SUNSET POINT                            | SSPT | N/A                      | Passive      | N/A    | N/A | N/A |
| 84 | FRNT | BELLVIEW                                | BLVW | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 85 | FRNT | BONADELLE WEST                          | BNDW | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 86 | FRNT | MIRABELLA                               | MRBL | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 87 | NFRK | BASS LAKE ANNEX                         | BLKA | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 88 | NFRK | BASS FORK                               | BSFK | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 89 | NFRK | MARANANTHA                              | MNTH | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 90 | NFRK | OLD TOWN                                | OLDT | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 91 | NFRK | SIERRA HIGHLAND                         | SLND | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 92 | NFRK | WILCOX ROAD                             | WLCX | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 93 | NFRK | WILEY RANCH                             | WLRH | 4                        | H Fuel Cell  | 6 CYL. | 72  | 8   |
| 94 | ONLS | BLUEBIRD WAY                            | BBRD | RPG                      | Portable Gen | 5      | 10  | 8   |

|     |      |                       |      |       |              |        |    |     |
|-----|------|-----------------------|------|-------|--------------|--------|----|-----|
| 98  | ONLS | EXPERIMENTAL RANGE    | EXPR | 4     | H Fuel Cell  | 6 CYL. | 72 | 8   |
| 99  | ONLS | FINEGOLD BRIDGE       | FGBR | 4     | H Fuel Cell  | 6 CYL. | 72 | 8   |
| 100 | ONLS | MINARETS HIGH SCH,    | MNHS | 4     | H Fuel Cell  | 6 CYL. | 72 | 8   |
| 101 | ONLS | SPRING VALLEY         | SPVL | 4     | H Fuel Cell  | 6 CYL. | 72 | 8   |
| 102 | SVLK | CRESSMAN              | CRES | 4     | H Fuel Cell  | 6 CYL. | 72 | 8   |
| 103 | SVLK | LINSON LANE           | LNSN | RPG   | Portable Gen | 5      | 10 | 8   |
| 104 | SVLK | LOWER CRESSMAN        | LCRS |       | Line PWR     |        |    |     |
| 105 | SVLK | LOWER PETERSON ROAD   | LPRD | 4     | H Fuel Cell  | 6 CYL. | 72 | 8   |
| 106 | SVLK | PINERIDGE             | PNRG | 4     | H Fuel Cell  | 6 CYL. | 72 | 8   |
| 107 | SVLK | SHAVER POINT          | SVPT | 4     | H Fuel Cell  | 6 CYL. | 72 | 8   |
| 108 | SVLK | SHAVER SPRINGS        | SVSP | 1.2   | H Fuel Cell  | 6 CYL. | 72 | 8   |
| 109 | CIMA | FOURTH OF JULY CANYON | FJLY | SOLAR | Portable Gen | 5      | 10 | 240 |
| 110 | CIMA | FENNER/ESSEX          | FNNR | SOLAR | Portable Gen | 5      | 10 | 240 |
| 111 | CIMA | HOLE N THE WALL       | HWLL | SOLAR | Portable Gen | 5      | 10 | 240 |
| 112 | CIMA | MIDHILLS              | MDHL | SOLAR | Portable Gen | 5      | 10 | 240 |
| 113 | CIMA | MITCHELL CAVERNS      | MTCH | SOLAR | Portable Gen | 5      | 10 | 240 |
| 114 | CIMA | ROUND VALLEY          | RDVL | SOLAR | Portable Gen | 5      | 10 | 240 |
| 115 | NFRK | LIONS POINT           | LNPT | SOLAR | Portable Gen | 5      | 10 | 240 |
| 116 | SVLK | HOGUE APPLE RANCH     | HGRH | RPG   | Portable Gen | 5      | 10 | 240 |
| 117 | SVLK | KINSMAN               | KSMN | SOLAR | Portable Gen | 5      | 10 | 240 |
| 118 | SVLK | MINARETS WORK STATION | MNRT | SOLAR | Portable Gen | 5      | 10 | 240 |

c. Network Interface Devices (NIDs)

- i. Ponderosa Telephone Co. has 10, 555 customer locations with metallic (copper) connections to the Central Office and their NIDs are powered at the Central Office.
- ii. Ponderosa Telephone Co. has 15 customer locations with non-metallic (fiber optic) connections to the Central Office. These customers' NIDs are battery powered in case of emergency. The batteries are rated to last 8 hours with constant use.

**Ability to reroute traffic around damaged facilities:**

The Ponderosa Telephone Co. has built fiber optic ring redundant facilities between its exchanges (ONLS/FRNT/NFRK/ABRY/SVLK), redundant fiber facilities to Big Creek, and fiber ring facilities between Ponderosa, connecting carriers, and toll tandem. This redundant facility is in the form of a SONET ring with alternate physical facilities between The Ponderosa Telephone Co. and connecting carriers, its interconnection to the Public Switched Telephone Network.

**Capability to manage traffic spikes resulting from emergency situations**

The Ponderosa Telephone Co. has 11244 customer lines, switching capacity of 20,000 simultaneous calls, and transport capacity for 863 simultaneous calls from the FRNT CO; 93 customer lines, switching capacity of 10,000 calls and transport capacity for 18 simultaneous calls from the CIMA

CO. The Ponderosa Telephone Co. is capable of managing traffic spikes within its own network resulting from emergency situations.

## Form 481, Section 600 Functionality in Emergency Situations Sub-Section 610 Narrative (Broadband)

The Ponderosa broadband network DSLAM's are connected via a fiber ring topology. In most cases the transport traffic path is diverse and at a minimum there is card redundancy in the electronics in the event of a fiber cut or electronic card failure. The network is self-powered and can withstand on average a commercial power outage of 12 hours. Bandwidth out of the wire center is diverse and currently can accommodate up to 3.5 Gbps of peak internet traffic. This network could withstand a power outage, electronic failure and fiber cut.

The Ponderosa Telephone Co. 542332

## Form 481, Section 900 Tribal Lands Reporting

### Sub-Sections 920 - 923 Tribal Government Engagement Obligation

The Ponderosa Telephone Co. has written to each of the chairperson(s) that represent the Tribal entities located in Ponderosa serving area, requesting a meeting to discuss how Ponderosa could better service the Tribe's telecommunications needs. Ponderosa received an e-mail response from one such Tribal entity and from there a meeting date was arranged. In the first week of January, 2015 a meeting was conducted between various members of the Ponderosa management team and representatives of the Big Sandy Rancheria of Mono Indians Tribal Council to discuss a range of topics centered on telecommunications.

Copies of the letters and associated notes from the January meeting are attached.

Sub-Sections 924 - 928 Rights of way processes, land use permitting, facilities siting, environmental and cultural preservation review processes.

Copies of several Right of way authorizations are provided as an example of Ponderosa's compliance with this sub-section 924. In addition, attached is a copy of a typical USFS special use permit that lists the operating requirements Ponderosa would be obligated to follow in the situation where Tribal land is impacted by a project.

To the extent construction activity takes place on Tribal land, Ponderosa follows the rules and regulations, processes and procedures, as identified in the Code of Federal Regulations, Title 25, Part 169, and those that may be required by the following entities: Bureau of Indian Affairs, U.S. Forest Service, and other local Tribal authorities. Ponderosa is not aware of any violations with regards to activities addressed under sub-sections 925 - 928.

### Sub-Section 929 Tribal Business and Licensing requirements

Ponderosa provides service within the serving area, including Tribal lands, as authorized by our CPCN issued by the California Public Utilities Commission. Ponderosa is not aware of any additional Tribal business or licensing requirements that may exist as a condition to conduct business with the Tribal authorities located in Ponderosa serving area.

6/29/2015 11:35 AM



**Ponderosa**

December 22, 2014

Ms. Elaine Bethel-Fink, Tribal Chair  
North Fork Rancheria of Mono Indians of California  
P.O. Box 929  
North Fork, CA 93643-0929

Dear Ms. Fink,

I want to thank you again for inviting us to visit with you and your other tribal council members last December. I would like to offer another meeting to follow up on the topics we discussed last year as well as any other topics you may have. As you may recall from previous correspondence, the Federal Communications Commission has asked us to review a few specific items with you to insure we are accomplishing our mutual goals. We suggested the following topics as a starting point for our conversation:

- Follow up from last year's meeting,
- Needs assessment and planning to your anchor institutions,
- Feasibility and sustainability planning,
- Rights of way, permitting, licensing, facility placement, environmental and cultural preservation processes, and
- Development of culturally sensitive marketing materials to your members

I look forward to your reply. You may contact me directly via telephone at 559.868.6322 or via email at [mjboos@ponderosatel.com](mailto:mjboos@ponderosatel.com) to schedule a time to meet.

Best regards,

Matthew J. Boos  
General Manager

**Executive Office**

(t) 559.868.6000  
(f) 559.868.3404  
P.O. Box 21  
O'Neals, CA 93645  
[www.goponderosa.com](http://www.goponderosa.com)





December 22, 2014

Ms. Elizabeth Kipp, Chairperson  
Big Sandy Rancheria of Mono Indians  
P.O. Box 337  
Auberry, CA 93602-0337

Dear Ms. Kipp,

My name is Matthew Boos, General Manager of Ponderosa Telephone, and I am writing to request a meeting with you. As technology needs change, Ponderosa wants to be in a position to serve Big Sandy Rancheria. While we hope we have been successfully servicing your telecommunications needs, the Federal Communications Commission has asked us to review a few specific items with you to insure we are accomplishing our mutual goals. To this end, we would like to have this first discussion with you.

We suggest the following topics as a starting point for our conversation:

- Needs assessment and planning to your anchor institutions,
- Feasibility and sustainability planning,
- Rights of way, permitting, licensing, facility placement, environmental and cultural preservation processes, and
- Development of culturally sensitive marketing materials to your members

I look forward to your reply. You may contact me directly via telephone at 559.868.6322 or via email at [mjboos@ponderosatel.com](mailto:mjboos@ponderosatel.com) to schedule a time to meet.

Best regards,

Matthew J. Boos  
General Manager

Executive Office

(t) 559.868.6000

(f) 559.868.3404

P.O. Box 21

O'Neals, CA 93645

[www.goponderosa.com](http://www.goponderosa.com)



December 22, 2014

Mr. Jeffery Lee, Chairman  
Cold Springs Rancheria of Mono Indians  
P.O. Box 209  
Tollhouse, CA 93667-0209

Dear Mr. Lee,

My name is Matthew Boos, General Manager of Ponderosa Telephone, and I am writing to request a meeting with you. As technology needs change, Ponderosa wants to be in a position to serve Cold Springs Rancheria. While we hope we have been successfully servicing your telecommunications needs, the Federal Communications Commission has asked us to review a few specific items with you to insure we are accomplishing our mutual goals. To this end, we would like to have this first discussion with you.

We suggest the following topics as a starting point for our conversation:

- Needs assessment and planning to your anchor institutions,
- Feasibility and sustainability planning,
- Rights of way, permitting, licensing, facility placement, environmental and cultural preservation processes, and
- Development of culturally sensitive marketing materials to your members

I look forward to your reply. You may contact me directly via telephone at 559.868.6322 or via email at [mjboos@ponderosatel.com](mailto:mjboos@ponderosatel.com) to schedule a time to meet.

Best regards,

Matthew J. Boos  
General Manager

**Executive Office**

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(f) 559.868.3404  
P.O. Box 21  
O'Neals, CA 93645  
[www.goponderosa.com](http://www.goponderosa.com)



December 22, 2014

Ms. Leanne Walker-Grant, Chairperson  
Table Mountain Rancheria of California  
P.O. Box 410  
Friant, CA 93626-0410

Dear Ms. Walker-Grant,

My name is Matthew Boos, General Manager of Ponderosa Telephone, and I am writing to request a meeting with you. As technology needs change, Ponderosa wants to be in a position to serve Table Mountain Rancheria. While we hope we have been successfully servicing your telecommunications needs, the Federal Communications Commission has asked us to review a few specific items with you to insure we are accomplishing our mutual goals. To this end, we would like to have this first discussion with you.

We suggest the following topics as a starting point for our conversation:

- Needs assessment and planning to your anchor institutions,
- Feasibility and sustainability planning,
- Rights of way, permitting, licensing, facility placement, environmental and cultural preservation processes, and
- Development of culturally sensitive marketing materials to your members

I look forward to your reply. You may contact me directly via telephone at 559.868.6322 or via email at [mjboos@ponderosatel.com](mailto:mjboos@ponderosatel.com) to schedule a time to meet.

Best regards,

Matthew J. Boos  
General Manager

**Executive Office**

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O'Neals, CA 93645  
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## Linda Roller

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**From:** Matt Boos  
**Sent:** Wednesday, December 31, 2014 3:19 PM  
**To:** Eric Vargas  
**Cc:** Dan Douglas; Linda Roller  
**Subject:** Fwd: Big Sandy Rancheria  
**Attachments:** image003.jpg

Eric, let's get a few dates and respond the week of January 5. Thanks,

Matt Boos  
559-868-6322 (w)  
559-307-5544 (m)

Begin forwarded message:

**From:** Liz Kipp <[LKipp@bsrnation.com](mailto:LKipp@bsrnation.com)>  
**Date:** December 31, 2014 at 2:05:20 PM PST  
**To:** "[mjboos@ponderosatel.com](mailto:mjboos@ponderosatel.com)" <[mjboos@ponderosatel.com](mailto:mjboos@ponderosatel.com)>  
**Cc:** Sharon Carter <[SCarter@bsrnation.com](mailto:SCarter@bsrnation.com)>, Gina Riley <[GRiley@bsrnation.com](mailto:GRiley@bsrnation.com)>, Miles Baty <[MBaty@bsrnation.com](mailto:MBaty@bsrnation.com)>, Patricia Soto <[PSoto@bsrnation.com](mailto:PSoto@bsrnation.com)>, Sharon Baty-Simpson <[SBatySimpson@bsrnation.com](mailto:SBatySimpson@bsrnation.com)>  
**Subject:** Big Sandy Rancheria

Hi Matthew, I wanted to send you that I am in receipt of your letter, requesting a meeting to start a conversation of accomplishing some specific items, outlined; Needs assessment and planning to anchor institutions, Feasibility and sustainability planning, Rights of Way, permitting, licensing, facility placement, environmental and cultural preservation processes and Development of culturally sensitive marketing materials to our members. If you would be so kind and forward to me some dates of your availability (2-3 dates) and we can go from there and schedule. Hope you have a great day, and we look forward to meeting with you.

Respectfully,

**Elizabeth D. Hutchins-Kipp**

Tribal Chairperson  
Big Sandy Rancheria of Western Mono Indians of California

[lkipp@bsrnation.com](mailto:lkipp@bsrnation.com)

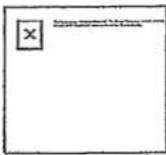
P.O. Box 337  
37387 Auberry Mission Rd  
Auberry, California 93602

**\*PLEASE NOTE NEW PHONE NUMBER FOR BIG SANDY RANCHERIA**

**\*559-374-0066 Office**

**\*559-374-0055 Fax**





*This email transmission is intended only for the addressee above. It may contain information that is Privileged or Confidential. Any review, dissemination or use of this transmission by persons other than the addressee is strictly prohibited.*



## Memorandum

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**Date:** January 8, 2015  
**To:** File  
**From:** Matthew Boos  
**Re:** Big Sandy Rancheria Meeting  
**cc:** Dan, Eric, Linda

Dan, Eric and I met with the Big Sandy Rancheria of Western Mono Indians Tribal Council on January 8, 2015 at 2pm. In attendance was the Tribal Council, including Chair Elizabeth Kipp, Patricia Soto, Regina Riley, Miles Baty and Sharon Carter, Tribal Administrator. The Council did not provide an agenda; however, we spoke about a wide range of topics centered on communications services including broadband, voice and planning and agreed to follow up with each other regarding several items:

- The Rancheria is planning for residential development in the northern area of the Rancheria, with plans for about 20 homes beginning in a few years. The Rancheria still needs water and sewer for the development. Ponderosa asked the Council to keep us in mind as the development progresses so that we can provide all of the communications services on a timely basis, including necessary rights of way. The Council reported that they have no existing right of way issues with Ponderosa.
- Ponderosa explained the availability and benefits of lifeline and tribal discounts to those members with low incomes.
- Ponderosa offered to provide tribal members various training options geared toward computer and internet literacy/terminology.
- The Council reviewed their planned casino expansion with Ponderosa. They explained that it will be similar to the Chukchansi complex, with a hotel and large gaming facility near the intersection of Auberry and Millerton Roads. The Council noted that their Draft Environmental Impact Statement is on their website and includes the planned location of the complex. The Council believes any progress on the complex is at least two years away. The parties also talked about the communications needs of the complex; Ponderosa suggested a communications room be part of the building plans to accommodate the services it provides.
  - The Council also briefly talked about its desire to expand by purchasing additional non-tribal land in the valley, but that any such purchase is at least five to ten years down the road.

- Ponderosa offered to provide marketing that is tailored to the tribal members and the parties discussed billing inserts and tribal newsletters as options for this marketing material.
- Ponderosa also discussed sponsorships and donations that it makes from time to time within the communities it serves and encouraged the Rancheria to contact the Company about any possible sponsorship and/or donation opportunities.
- Ponderosa also indicated that it has used computers and furniture from time to time and the Council responded that they would be interested in any donations of this equipment for its members and offices.

# **COLD SPRINGS TRIBE**

P.O. BOX 209  
32535 SYCAMORE RD.  
TOLLHOUSE, CA 93667  
Bus. (559) 855-5043 or (559) 855-4443  
Fax (559) 855-4445

EXECUTIVE ORDER NO. 2078  
NOVEMBER 10, 1914

## **RESOLUTION 2004-005 AUTHORIZATION TO PONDEROSA TELEPHONE COMPANY LAY A FIBEROPTIC LINE ON COLD SPRINGS RANCHERIA**

**WHEREAS,** THE COLD SPRINGS MONO TRIBE IS A SOVEREIGN TRIBE RECOGNIZED BY THE DEPARTMENT OF THE INTERIOR, BUREAU OF INDIAN AFFAIRS, AND IS LOCATED IN FRESNO COUNTY, IN THE STATE OF CALIFORNIA AND;

**WHEREAS,** THE COLD SPRINGS MONO TRIBE IS IN NEED OF TELEPHONE UPGRADED SERVICE ON THE RANCHERIA TO PROMOTE ITS INTERESTS AND FURTHER THE AIMS AND ACTIVITIES OF ITS MEMBERS, AND;

**WHEREAS,** THE PONDEROSA TELEPHONE COMPANY IS IN NEED OF PLACING A FIBER OPTIC CABLE AND CONDUIT SYSTEM WITHIN THE COLD SPRINGS RANCHERIA THAT WILL UPGRADE ITS PRESENT ELECTRONIC SITE; AND,

**WHEREAS,** THE PROPOSED ROUTE WILL FOLLOW THE PATH OF AN EXISTING BURIED CABLE ROUTE THAT WAS CONSTRUCTED MANY YEARS AGO AND HAS BEEN IN CONTINUAL USE SINCE.

**NOW, THEREFORE BE IT RESOLVED,** THE COLD SPRINGS MONO TRIBAL COUNCIL HEREBY AUTHORIZES THE TRIBAL CHAIRPERSON TO NEGOTIATE, AND ENTER INTO LICENSES WITH RESPECT TO TRIBAL LAND; AND,

**BE IT FURTHER RESOLVED,** THE COLD SPRINGS MONO TRIBAL COUNCIL GIVES THEIR AUTHORIZATION TO PONDEROSA PHONE COMPANY TO UPGRADE EXISTING TELEPHONE LINES UNTIL SUCH TIME THE DESIGNATED UPGRADES ARE COMPLETE.





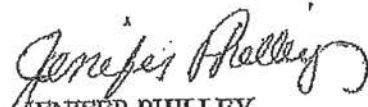



PG 2, RESOLUTION 2004-005


### C-E-R-T-I-F-I-C-A-T-I-O-N

WE, THE UNDERSIGNED, AS THE ELECTED OFFICERS OF THE COLD SPRINGS MONO TRIBE DO HEREBY CERTIFY THAT THE FOREGOING RESOLUTION ADOPTED JUNE 5, 2004 AT A REGULAR MONTHLY COUNCIL MEETING WHERE A QUORUM WAS PRESENT.

VOTE: 5 FOR, 0 AGAINST, 0 ABSTAINED

  
JENIFER PHILLEY  
CHAIRPERSON

  
CAROL BILL  
VICE-CHAIRPERSON

  
CAROL EDD  
SECRETARY/TREASURER

  
TRAVIS COLEMAN  
COUNCIL MEMBER

  
SHEILA EDD  
COUNCIL MEMBER

  
RICK HUNTER  
COUNCIL MEMBER



**COLD SPRINGS TRIBE**EXECUTIVE ORDER NO. 2078  
NOVEMBER 10, 1914P.O. BOX 209  
32861 SYCAMORE RD.  
TOLLHOUSE, CALIF. 93667  
209 855-2326**RESOLUTION NO. 86-19**  
**RIGHT OF WAY FOR UTILITIES**

WHEREAS: The Cold Springs Tribal Council is recognized by the United States of America as the governing body of the Cold Springs reservation; and,

WHEREAS: The Cold Springs Tribal Council has joined the Indian Housing Authority of Central California in order to provide safe, sanitary and decent housing for its members; and,

WHEREAS: The Cold Springs Tribal Council has been awarded a grant from the Department of Housing and Urban Development to build 19+18 (37) homes on the Reservation to provide housing to tribal members under HUD housing projects, and,

WHEREAS: In order to provide drinking water, electricity, telephone, natural gas and cable television to the proposed Cold Springs/IHACC Housing Projects, it is necessary to approve rights-of-way to the utility companies providing the above listed services; and,

WHEREAS: The utility companies need to come on the Cold Springs Reservation for the purpose of conducting surveys so they can make formal application to the Cold Springs Tribal Council and Bureau of Indian Affairs for a formal right-of-way across the Reservation.

NOW THEREFORE BE IT RESOLVED: 1. That the Bureau of Indian Affairs initiate the application process for the utility companies providing services to the Cold Springs Housing Projects.

2. That the utility companies are authorized to enter upon or pass across the lands of the Cold Springs Indian Reservation for the purpose of conducting a preliminary planning and design of said utility extensions to serve the proposed Housing projects. This includes but is not limited to soils testing, site evaluations, and surveying.

3. That, as the proposed rights-of-ways are for the sole benefit of the Cold Springs Indian Reservation, that the





requirements of Title 25, Section 169.12 and Section 169.14 of the Code of Federal Regulations be waived. Said requirements regard payments and/or deposits for consideration for the right-of-way, severance damages, damages caused during the survey, and estimated damages as a result of construction. Provided however, this waiver is limited to the right-of-way application process with the Bureau of Indian Affairs and shall not be valid for any other documents relating to the extension of utilities to the proposed Cold Springs Housing Projects. Provided further, that nothing in this Resolution shall be construed to limit the right of the Cold Springs Tribe from suing in a court of competent jurisdiction the utility companies for any damages they cause on the Cold Springs Indian Reservation arising from their conducting of preliminary planning and design of the utility the utility companies to come on the reservation to survey and do planning design so they can apply for said right-of-way.

C-E-R-T-I-F-I-C-A-T-I-O-N

We, the undersigned, as elected officers of the Cold Springs Reservation do hereby certify that the foregoing resolution was adopted at a duly called meeting on June 12, 1986.

VOTE 4 (FOR) 0 (AGAINST) 0 (ABSTAIN)

Pamela J. Lee  
PAMELAN J. LEE, Secty/Treasurer

Frank J. Lee  
FRANK J. LEE, Chairman



CHARLIE DICK  
SAC-63

SERVICE LINE AGREEMENT

WHEREAS, the Ponderosa Telephone Company, P. O. Box 21, O'Neals, California 93645, its successors and assigns, hereafter termed "Applicant", has been requested to extend Telephone Service to the residence of Gloria and Tom Walker, hereinafter termed "Authorized Occupant", who is the owner or legally authorized occupant or lessee of a tract of trust land identified and described as follows:

Within the SE1/4NW1/4 of Section 06,  
Township 08 South, Range 23 East,  
Mount Diablo Base Meridian,

County of Madera, State of California, and

WHEREAS, the location of service line required to serve the above described property, and its extent, is more particularly shown and delineated on the attached plat marked "Exhibit A", which has been prepared in accordance with 25 CFR 169.22, and which by this reference is made a part hereof; and

WHEREAS, the regulations of 25 CFR 169.22, provide that an agreement shall be entered into by and between the landowner or a legally authorized occupant or lessee of the land and the Applicant before any work by the Applicant may be undertaken to construct a service line across such land; and

WHEREAS, those regulations further provide that a service line shall be for the sole purpose of supplying the owner or authorized occupant or lessee of land, including schools and churches, with roads, telephone, water, electric power, gas or other utilities for use by such owner, occupant or lessee of the land on the premises.

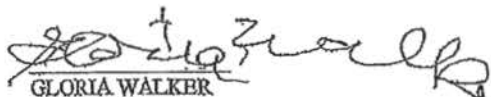
Now, therefore, it is hereby agreed that in consideration of the Applicant furnishing a buried telephone cable, pedestals and appurtenances to the within described property, the authorized occupant hereby grants permission to Applicant to construct a service line on and across the said property without the payment of any monetary compensation for damages. Applicant agrees to comply with all the requirements of 25 CFR 169.22.

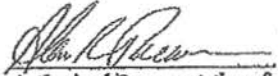


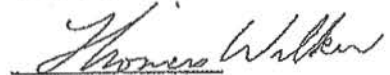
This Agreement is in the nature of a license, revocable at any time at the sole option of the Authorized occupants, and conveys no interest in the land traversed whatsoever.

OWNER


APPLICANT

  
GLORIA WALKER

  
Authorized Representative of  
PONDEROSA TELEPHONE

  
THOMAS WALKER

Approved By and Filed with the  
Superintendent, on this \_\_\_\_\_  
day of AUG 25 1998, 1998.

  
Acting Superintendent  
Central California Agency

"Approved pursuant to the authority delegated by 209 DdA 8, Secretary's Order Nos. 3150 and 3177, and 10 BLM Bulletin 13, as amended, and the Addendum to 10 BLM and Sacramento Area Office Redlegation Order No. 1, (43 F.R. 30131)."

OWNER

APPLICANT

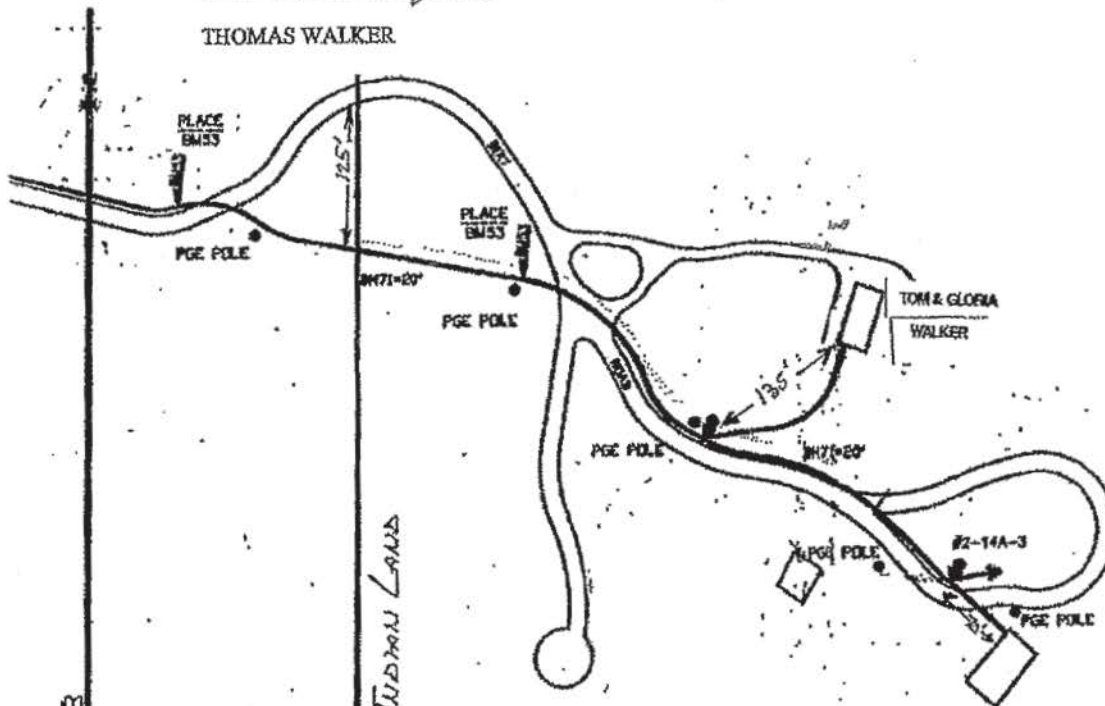
*Gloria Walker*

GLORIA WALKER

Authorized Representative  
Ponderosa Telephone

*Thomas Walker*

THOMAS WALKER



APPROXIMATELY 610 FT. MAIN LINE CABLE  
APPROXIMATELY 135 FT. SERVICE DROP TO WALKER



UNITED STATES  
DEPARTMENT OF THE INTERIOR

BUREAU INDIAN AFFAIRS

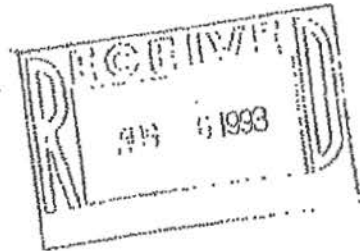
Central California Agency  
1824 Tribute Road, Suite J  
Sacramento, CA 95815-4308

IN REPLY REFER TO

REM  
Big Sandy  
374/101

Jake Ashworth  
Ponderosa Telephone Company  
P.O. Box 21  
O'Neals, California 93645

AUG 3 1993



Dear Mr. Ashworth:

Enclosed is a copy of the approved Service Line Agreement for Big Sandy Rancheria at the address 8134 Table Mountain Road. This is located on Big Sandy Tribal Allotment T1094 and is a portion known as parcel 14, of Section 4, Township 10 South, Range 23 East, MDM., and is shown on "Exhibit B and C". A copy of the Tribal Resolution Number 93-02 for this action is also enclosed.

This will serve as your documentation to connect service to Big Sandy Tribal Building, in accordance with the drawings (Exhibits B and C) submitted and also a part of the agreement. This service line will be kept on file at this Agency and will become a part of the permanent record as a valid agreement regarding this property. Exhibit A, which is similar to Exhibit B, due to its size, will be retained at this office and is available for review upon request.

By copy of this letter and same information, we are notifying Big Sandy Rancheria of the action taken by this office, at this time.

If you have further questions regarding this matter, you may contact Jamie Thomas, Realty Specialist, at (916) 978-4343.

Sincerely,

Harold M. Brafford  
Superintendent

Enclosures

cc: Ms. Jeannette Sample, Chairperson, Big Sandy Rancheria, P.O. Box 337,  
Auberry, California 93602

COPY

Allottee Big Sandy Rancheria

Allotment No. Tribal 506-T1094

Agreement No. 374/101

SERVICE LINE AGREEMENT

WHEREAS, The Ponderosa Telephone Co., of P.O. Box 21,  
O'Neals, CA 93645, its successors and assigns, hereinafter  
termed "Applicant," has been requested to extend telephone  
service to, The Big Sandy Rancheria, hereinafter termed  
"Authorized Occupant", who is the owner or legally authorized  
occupant or lessee of a tract of trust land identified and  
described as follows:

That portion of Township 10 South, Range 23 East, Section 4, MDB&M, con-  
sisting of 2.82<sup>+</sup> acres, APN 128-382-06T, also known as parcel 14,

Also highlighted on map entitled "Exhibit A", which is a part of this  
service line agreement, and shown on "Exhibit's B and C which are also  
a part of this service line agreement,

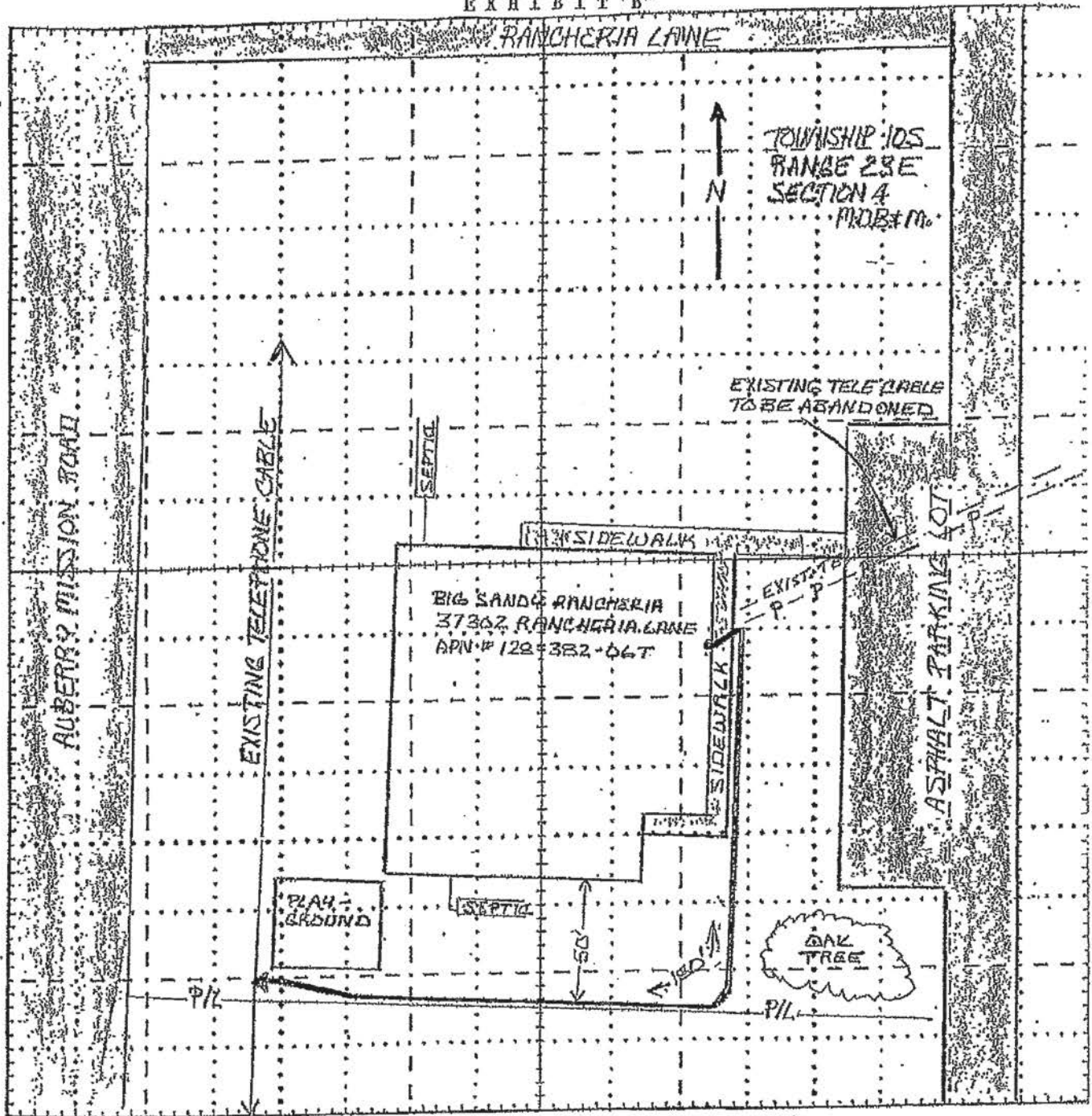
County of Fresno, State of California, and

WHEREAS, the location of the service line required to serve the  
above described property, and its extent, is more particularly  
shown and delineated on the attached plat marked "Exhibit A,"  
which has been prepared in accordance with 25 CFR 169.22, and  
which by this reference is made a part hereof and

WHEREAS, the regulations of 25 CFR 169.22, provide that an  
agreement shall be entered into by and between the landowner or a  
legally authorized occupant or lessee of the land and the  
applicant before any work by the applicant may be undertaken to  
construct a service line across such land; and



EXHIBIT "B"



THIS IS TO ACKNOWLEDGE AND AGREE THAT THIS PLAT IS TO THE BEST OF OUR KNOWLEDGE CORRECT AND TO BE MADE A PART OF THIS SERVICE LINE AGREEMENT.

DATE March 5 1993

John Schubert R/W AGENT  
APPLICANT/The Ponderosa Telephone Co.

DATE Feb 8, 1993

Janette L. Sample, Chairman  
OWNER/The Big Sandy Rancheria Authorized Representative